

Privacy Statement

Transparency and digital security are important principles of our services. Correctly handling your personal data is important to us. We will inform you about this in the below Privacy Statement.

This statement applies to all customers and persons who contact us and whose personal data are handled by us.

Change/deletion of personal data

You have the right to inspect, correct, supplement, delete and/or block your Personal Data. If you wish to exercise this right, please contact us via info@independent-energy.nl. You will then receive a written response from us within 4 weeks.

Use of Personal Data

We potentially use your Personal Data for various purposes:

- Your Personal Information is used to maintain contact with you about the products and/or services purchased from us or to be purchased in the future.
- Your Personal Data can be used to send you informative digital messages about new products and/or services. With these messages we keep you informed about expansion and improvement of our services and products. Each informative digital message contains a link that allows you to unsubscribe from the mailing list.
- Your Personal Data can be used for invitations for business meetings.
- Your Personal Data can be used to optimise our products and services.
- Your Personal Data will be used to comply with legal obligations.

We only process Personal Data based on one the elaborated legal grounds.

- We process your Personal Data on the basis of your consent.
- We will process your Personal Data on the basis of an agreement or at your request prior to the conclusion of a final agreement. Such an agreement is entered into when you make use of our products and/or services.
- We process your Personal Data on the basis of a legal obligation.
- We process your Personal Data on the basis of a legitimate interest.



Processing parties

It is possible that we make use of service providers (processors) who process Personal Data on our behalf for the provision of our services. We invariably enter into a processing agreement with these service providers; this agreement meets all the requirements of the General Data Protection Ordinance (AVG). We work together with parties who help us with business operations, such as carriers, bank/insurance companies and parties who help us with data storage. (IT parties).

Transfer to third parties

In certain cases, it may be necessary to share your Personal Information with third parties. This of course depends on the circumstances and in such a case we agree that these parties will handle your information with the utmost care and will only use it in accordance with the purpose for which we obtained your information.

- Your Personal Data will be shared with third parties if we are obliged to do so on the basis of a court ruling or statutory provision.
- Your Personal Data will never be shared for commercial purposes of third parties.

Retention of personal data

We keep your Personal Information as identifiable information for as long as it is necessary for the purposes for which it was collected. When storing your Personal Information, we will use our best efforts to keep the information accurate and complete. If data proves to be incorrect or outdated, it will be deleted. As stated earlier in this Privacy Statement, it is also possible to revoke your consent to the storage of the Personal Data. If you withdraw your consent, we will proceed to remove/destroy all of your stored Personal Data.

Secure data transfer

All Personal Information that we collect is adequately secured. We have taken appropriate technical and organizational measures against the use, destruction, loss, alteration, misuse, or distribution of your data by unauthorized persons.

Changes to this Privacy Statement

Modifications to the privacy statement will be announced and explained on this page. We will inform you by e-mail in case of major changes.

This Privacy Statement was last amended on 15-06-2020.

